Partner 3: Campus IT

View exercise description here: http://tinyurl.com/MDLS-Partners

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Partner: Campus IT

Brief summary of role (1-3 sentences): Campus IT is responsible for maintenance, stability, troubleshooting, and continuity of computers, softwares, and networks on campus.

Frustrations

Frustration 1 - They have huge security issues that they must deal with considering all of the people on the network and have trouble getting people on board with what they think is important security-wise.

Frustration 2 - Strike a balance the day to day maintenance and looking forward and planning out for the future.

Frustration 3 - PEOPLE. “If nobody would try using this it would work great.”

Goals

Goal 1 - Ensuring the security of all data on campus.

Goal 2 - Staying competitive to get funds.

Goal 3 - Ensuring the continued operations of technology on campus.
Midwest Data Librarian Symposium
October 15-16, 2015
Session: Creating Partnerships on Campus (10:45-12:15)

**Elevator Pitch**
(Test it out to make sure it’s 30 seconds or less!)

**Prep**
An approach could be: sharing best practices, sharing our education and training experience.
Set up workflows for reporting staff turnover.
Build a bridge between researchers and IT.
Advise that they proactively plan for when they roll out a new service.
We can help you enforce data security
We’re building an institutional repository, joint administrators.

IT and the library are working on similar issues so we could get together and help each other.

Data Management Plans: where are you going to store your data? that’s when we’ll have an interaction with IT, and where researchers will interact with IT.

Helping with education
Working together on storage

**Pitch**
We have similar priorities because the Library and IT are both **committed** to data security. We want to work with you to make sure we’re giving the same message regarding security and storage on campus. The Library can offer faculty and student contacts, we’re experienced in providing education and training, and we’re excited to work with you to provide services around campus storage environments that are secure and user-friendly.

**Notes**
Our frustrations: they don’t have an understanding of the academic/research environment their needs and our goals do not meet up.
their message tends to be “you can’t do that”.
library and IT are in funds competition.