The Nature of Environmental Quality in the Workplace

A Monograph of the Johnson Controls Institute for Environmental Quality in Architecture

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A JOHNSON CONTROLS INSTITUTE POSITION PAPER

Larry Witzling, Herb Childress, Jeffery A. Lackney

ABSTRACT

This monograph argues for a positive model of what the workplace should be, a set of goals and criteria that can guide the innumerable decisions which go into the creation or remodeling of workplaces. Both the creation and the experience of workplaces are examined though the overarching criteria of environmental quality, in an attempt to discover ways to improve the creation of workplaces and, ultimately, to enhance the productivity and satisfaction of everyone who experiences them. The current research literature on workplaces, whether from an organizational, architectural, social or public health and safety standpoint, is in general agreement that the state of the American workplace is changing rapidly, and that those changes will have fundamental impacts on the competitiveness of businesses, on the health and satisfaction of their workers, and on the communities in which they operate. However, this information grows exponentially, and in fact often serves to hinder the larger goal of integrating our efforts into the creation of good workplaces. Fp. vi + 70; illustrated.

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